



Empowering Futures:  
Innovation, Impact,  
and Community

 **niagara**  
children's centre™  
2023-24 Annual Report



Board of Directors 2023 - 2024

Year in Review: A message from the Board Chair & Chief Executive Officer

As we reflect on this past year, we are filled with immense pride and gratitude for the remarkable achievements we have accomplished together at Niagara Children's Centre.

This annual report is not just a documentation of our milestones but a celebration of our collective effort, dedication, and commitment to making a difference in the lives of children and families in our community.

Our mission to serve children and families has been at the forefront of our endeavors. This year, we proudly served

more than 6,500 children over 49,000 visits delivered in person, virtually or by phone. We received 3,339 new referrals, a testament to the growing need for our services.

Innovation has been key to our growth. We embraced "Doing Things Differently," a strategic priority aimed at building capacity within our existing resources. We expanded our School-Based Rehabilitation Services (SBRS) program to deliver occupational therapy through a tiered model in 12 pilot schools, developed innovative

INSIDE THIS ISSUE	
Mission Impact	3
School-based rehab pilot project	5
Clinical Practice Facilitator	7
Responding to the needs of newcomers	9
Assessment clinics target waitlists	11
EarlyON and Childcare Centre programming	12
In the Community	13
Customer Satisfaction Questionnaire	15
Scorecard	16
Statement of Operations	17
Donor Spotlight	18
Donor Recognition	19

programs for parents and caregivers, and implemented new program offerings for youth. We expanded our “while you are waiting” resources and implemented Assessment Clinics as a way to address our waiting lists. Additionally, our Recreation Therapy program saw significant growth, with the Challenger Baseball program and Volt Hockey program thriving and providing unique opportunities for our kids and families.

We also strengthened our partnerships with various organizations to enhance our service delivery. From collaborating with school boards on transition planning to working with settlement services, EarlyON Centres and McMaster Children’s Hospital, these partnerships have been instrumental in expanding our reach and impact. Notably, the development of the Extensive Needs Service and our new satellite in Fort Erie are significant milestones in our journey.

Our focus on workforce recruitment and development remained strong. We hired 24 new employees, with 35% of our workforce now having been with us for less than two years. We implemented additional strategies to create a welcoming and supportive onboarding experience for new employees.

Fundraising and community support have been pivotal. Our record-breaking campaigns, major donations, and strong media presence have increased public awareness and support for our

Centre. The successful completion of our three-year accreditation and the implementation of our new Client Information System, AlayaCare, are testaments to our commitment to excellence and innovation.

The historic investment from the provincial government through the Pediatric Recovery Fund was a significant recognition of the important work we do. This funding, along with the incredible support from our donor community, has enabled us to address pressures, support growth, and drive innovation.

**We extend our heartfelt thanks to our Board of Directors, leadership team, staff, volunteers, donors and community partners. Your support and dedication are the pillars of our success. Together, we will continue to make a profound difference in the lives of the children and families we serve.**

Looking ahead, we remain committed to improving access to services, supporting our workforce, creating a regional network of accessible centres, and continuously evolving our practices. Our management team and staff are dedicated to our mission, and we are confident in our ability to navigate the challenges and opportunities that lie ahead.

**Oksana Fisher, CEO**  
**Lois Ouellette, Chair**

## LEADERSHIP

### BOARD OF DIRECTORS

**Ms. Lois Ouellette,**  
Chair  
**Ms. Angela Davidson,**  
Vice-Chair  
**Ms. Lynne Burnside,**  
Director  
**Mr. Frank Demizio,**  
Director  
**Ms. Dolores Fabiano,**  
Director  
**Mr. Lorne Gretsinger,**  
Director  
**Mr. Larry Kent,**  
Director  
**Mr. Vic Kerschl,**  
Director  
**Mr. Mathew Siscoe,**  
Director  
**Ms. Kate Wiley,**  
Director  
**Ms. Barb Van Der Heyden,**  
Director

### LEADERSHIP TEAM

**Oksana Fisher,**  
Chief Executive Officer  
**Kathy Bell,**  
Director, Clinical Services  
**Tammy Davey-Wiebe,**  
Director, Corporate Services and Finance  
**Kristen Groom,**  
Director, Human Resources  
**Marla Smith,**  
Director, Development

## OUR MISSION

We enable children and youth with physical, developmental and communicative delays or disabilities to achieve their optimal potential within their home, school and community environments.

We do this through delivering a continuum of therapeutic supports and services to children and families and by working with our partners to deliver coordinated, integrated and family-centred care.

## OUR VISION

Niagara's Children & Youth at their best.

## OUR VALUES



Children & families come first



Excellence and innovation are the cornerstones of our achievement

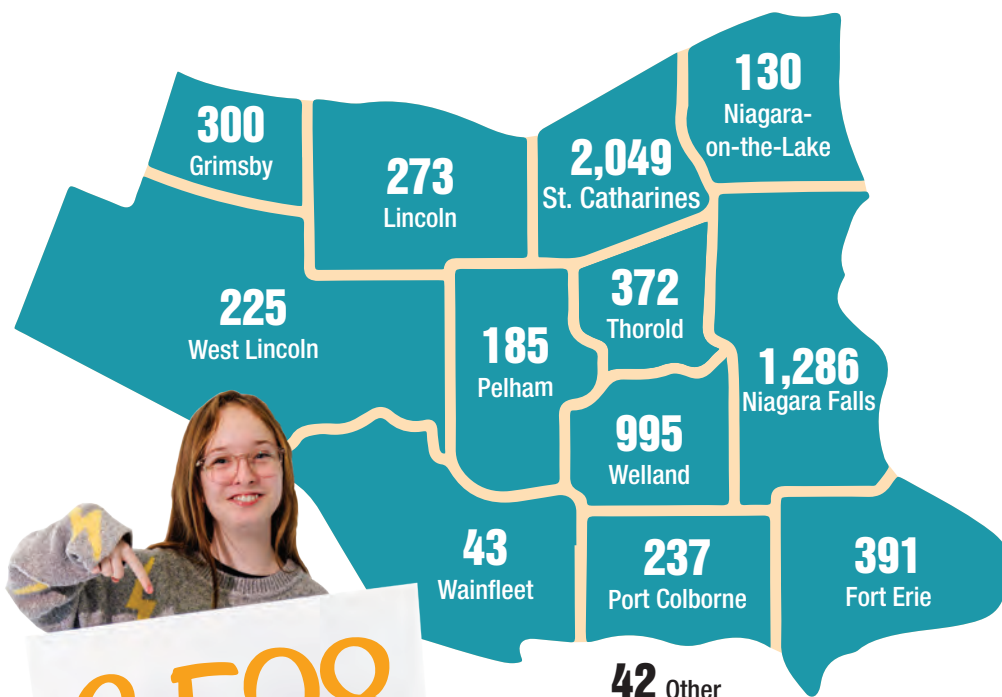


Teamwork & partnerships are vital



Respect underlies all we do

## Our impact on the region: Client breakdown by municipality



**49,424**  
Total visits



**3,339**  
New referrals

A closer look: Breaking down our services



**85,943**  
Hours of service

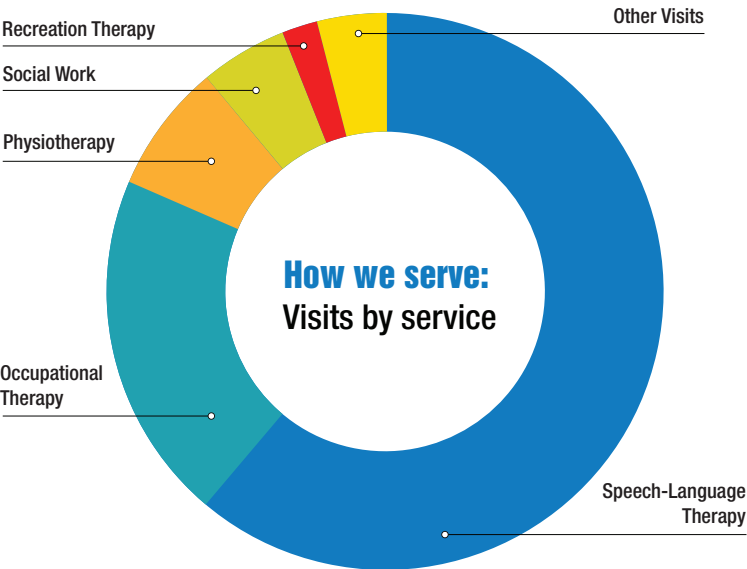
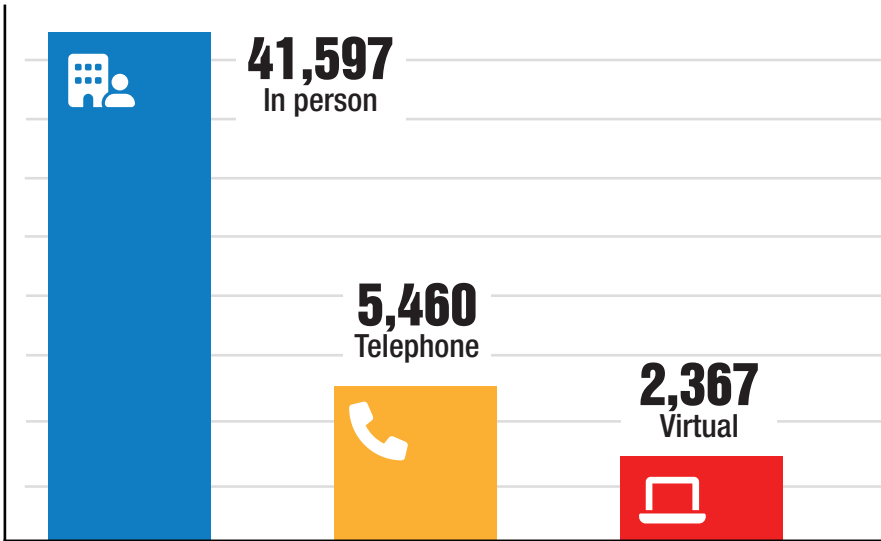


**3,336**  
Waiting for  
assessment  
(as of March 31, 2024)



**556**  
Waiting for  
treatment  
(as of March 31, 2024)

How we serve: Visits by type



**30,388**  
Speech-Language  
Therapy

**10,197**  
Occupational  
Therapy

**3,719**  
Physiotherapy

**2,502**  
Social Work

**439**  
Recreation Therapy

**2,179**  
Other Visits

**35%**

Children with  
1 service need



**65%**

Children with  
2+ service needs

## Launching the school-based rehab tiered intervention pilot project

In the fall of 2023, we launched our Occupational Therapy (OT) Tier model of intervention project across 12 schools from both the District School Board of Niagara and the Niagara Catholic District School Board.

Within the Tier 1 model framework, OTs worked closely with teachers and educational assistants to enhance classroom environments. The process involved weekly visits to the classroom, observing classroom activities, and making recommendations that would benefit the development of

all children including enhanced fine motor skills (scissor usage/printing), regulation exercises/activities, flexible seating options, and enhanced gross motor skills through movement and play.

Initial feedback from the project has been positive. Teachers noted significant improvements in classroom dynamics, with many reporting that the strategies have made a noticeable difference in student engagement and behavior.

By implementing this model, we were able to provide critical early intervention, and maximize the impact of our OTs by reaching a greater number of children. This approach also fosters an inclusive and supportive environment that promotes learning and development for every student. We look forward to reaching more schools in this upcoming school year.



Staff from Niagara Catholic District School Board attended a workshop on how to implement new strategies in the classroom.







Staff from Niagara Children's Centre demonstrating new strategies for the classroom at a workshop attended by staff from Niagara Catholic District School Board.

### What educators liked most:

- “Practical suggestions to be used in classroom setting.”
- “The relationship and teamwork between staff and students.”
- “Having the OT in the school more regularly.”
- “Learning more about universal strategies.”
- “OT’s eagerness to work collaboratively with staff and students.”
- “OT picking up on students needs that were not identified.”



## AT A GLANCE

 <b>1</b>	 <b>11</b>	 <b>8</b>	 <b>50+</b>
school piloted from April to June 2023	new schools from January to March 2024	new schools April 2023 to June 2024	cancelled or prevented referrals to the waitlist



Pam O'Connor, Clinical Practice Facilitator, attends a therapy session to mentor a new therapist.

## The role of our new Clinical Practice Facilitator

In the bustling halls of Niagara Children's Centre, a new role stands out as a beacon of guidance, mentorship and support: the Clinical Practice Facilitator (CPF).

Pam O'Connor, whose journey from clinician to mentor embodies the essence of this pivotal position, started in the newly appointed role in March 2023 after 28 years as a practicing Occupational Therapist, and 23 years at Niagara Children's Centre.

Since then, her office has become more than just a room; it's a sanctuary for clinicians seeking wisdom and direction. As a CPF, her main objective is clear: to nurture the growth of her peers, support new staff and ensure the seamless integration of clinical frameworks and best practices across the organization.

"At the heart of my role is the desire to support clinical decision-making," she explains. "Especially for our new staff, who are navigating the transition

from theory to practice. We want them to feel empowered and equipped to deliver the best care possible."

In her role, mentorship is not just confined to the walls of the Centre. She accompanies clinicians on school visits, immersing herself in the complexities of different environments to better understand the needs of the children and youth we serve. Through open channels of communication and informal education sessions, she ensures that staff are kept abreast of the latest research and developments in the field.

## AT A GLANCE:



24

new employees  
this fiscal  
(18% of workforce)



1 out of 3

staff has been  
employed by the  
Children's Centre for  
less than two years

The position also extends beyond individual clinicians; it permeates through interdisciplinary collaboration. "My door is always open," she says with a warm smile. "I welcome staff from all disciplines to share their challenges and victories, fostering a culture of support and collaboration."

Through initiatives like Wisdom Wednesday, where clinicians come together to discuss cases and share insights, Pam nurtures a sense of community and camaraderie and always reinforces the message that support is always within reach.

The CPF is also committed to integrating the latest research and best practices into the Centre's care model. From familiarizing herself with all professional college competencies to facilitating student projects, the role ensures that the Children's Centre remains at the forefront of evidence-based practice.

"I believe in the power of research to drive innovation and improvement," Pam shares. "While time constraints may limit our involvement in research projects, it remains a priority for future exploration."

The position also collaborates with external stakeholders by forging partnerships to enhance clinical practices and outcomes. From community of practice groups such as Empowered Kids Ontario (EKO) and CanChild to partnerships with organizations like Niagara Region Public Health, the role exemplifies the Centre's commitment to holistic care and community connection.

Since its inception, the role has helped bridge the gap between knowledge and care, theory and practice, and individual excellence and collective impact.

Pam's dedication to her role as a CPF continues to inspire and uplift her colleagues, ensuring that Niagara Children's Centre remains a beacon of hope and healing for all who walk through its doors.



Pam O'Connor, Clinical Practice Facilitator



A child attending school in Niagara Falls received support from a social worker with Niagara Children's Centre.

## Staff respond to the needs of newcomers

**T**he Niagara Region is experiencing a transformation as new families arrive in Canada, seeking refuge and a brighter future. Many of these families come from conflict-affected areas, arriving with limited resources and facing significant challenges as they adapt to their new environment. Among them, a growing number of children and youth with

diverse physical, developmental, and communicative needs are referred to Niagara Children's Centre for essential support services.

Recognizing the complexity of their journey, our dedicated team provided tailored supportive services and played a pivotal role in addressing the multifaceted needs of these newcomer families. From facilitating access to government programs like Interim Federal Health to conducting appointments at hotels where these

families temporarily reside, we strived to ensure every child receives and continues to receive the care that they need.

A poignant example of our work is reflected in our support for a family with children attending a school in Niagara Falls. This family recently arrived from Brazil, and their son came to school wearing a shoe stuffed with towels and socks in place of a prosthetic.

Our Social Workers held meetings at the school, utilizing the Learning Resource Teacher and staff as interpreters. We connected the family with local charities, provided warm winter clothing, and offered toy gifts for the family’s first Christmas in Canada.

Our team also advocated with Interim Federal Health to secure funding for the child’s prosthetic. Thanks to these efforts, he now has a prosthetic and is receiving School-Based Rehabilitation

Services from Niagara Children’s Centre staff.

“We are grateful for all the services they have provided, giving our son the support he needed to have a chance at a new life with his prosthetic,” his father shared.

Despite our efforts, challenges are inevitable including language barriers and transportation. These challenges prompted the translation of resources

in languages such as Arabic, Chinese, Korean, Kurdish, Spanish, and Ukrainian.

In addition, we addressed language barriers through interpreter services and translation apps, demonstrating our commitment to supporting all children and families who need our service.



A newcomer family from Brazil who received support from Niagara Children’s Centre.

AT A GLANCE:

Top 5 birthplaces for immigrants now living in Niagara:



INDIA 15.7%

CHINA 9.7%

PHILIPPINES 8.6%

USA 6.6%

SYRIA 4.0%

Data Source: Statistics Canada, Census Profiles (2021)

The assessment clinic screened 130 children with 45 referred to the Hanen More Than Words program.



## Assessment clinics target waitlists

In October 2023, we embarked on an ambitious initiative to address pressing concerns within our waiting lists, specifically targeting children requiring Occupational Therapy or team-based assessments by a Speech-Language Pathologist and Occupational Therapist.

Children who had been waiting for more than one year were prioritized for the clinic. The assessment clinics were

organized by clinicians across multiple programs over three designated weeks. This approach ensured that children received appropriate group or individual programming post-assessment that would meet their specific need.

As a result of the assessment clinic, 130 children were screened and 45 children went on to receive the Hanen, More Than Words program, which

provides parent education to support their child's communicative strengths and supports social communication learning strategies through everyday routines and interactions.

This initiative not only reduced our waiting list but also reinforced our commitment to providing appropriate services to every child. Our organization is proud of this collective achievement, which highlights our dedication to continuous improvement and excellence in care across the Clinical Services Division.

## Implementing new programming at EarlyON and Childcare Centres

Niagara Region Children's Services has launched a pilot program in partnership with Niagara Children's Centre to expand Special Needs Services and access to Resource Consultants (RCs) across all 23 EarlyON Centres in Niagara. Given that many children we serve are not in licensed childcare (less than 30%) where RCs are located, this new model allows children access to an early years environment with trained RCs who can support parents/caregivers and their children as they prepare for school.

Our RCs work with EarlyON Centre staff to promote an inclusive environment for children who may require extra developmental support. We offer equipment modifications and visuals for every learner and work directly with families to make them feel welcome and a sense of belonging within the Centre. We develop goals with families and offer strategies to use within the EarlyON Centre and at home.

The model offers a safe, engaging environment for children and

facilitates peer interactions and parental engagement. We offer both an integrated model where our families join regular play with community families and a simultaneous group that runs in a separate room at the same time as community programming. This allows children who need more time to regulate the time and space to do so with additional supports.

The success of the RC program in EarlyON Centres relies on our collaborative partnership and the provision of an inclusive, welcoming environment where all children can thrive.



Niagara Children's Centre Resource Consultants work with EarlyON Centre staff to promote an inclusive environment.



**Challenger Baseball**

Last spring we welcomed the return of Challenger Baseball, one of our most beloved summer activities, for a nine-week minicamp at Lancaster Park in St. Catharines. Children and youth were so excited to participate that we had an overwhelming response of 75 children enrolled.

This partnership with the Jays Care Foundation is a grassroots, non-competitive program inviting athletes of all abilities to a safe and inclusive environment. Participants engaged in fully adaptable drills and skills sessions alongside dozens of community volunteers, culminating in a friendly game.

In line with our commitment to the F-Words for Child Development — fun, friends, family, and fitness — Challenger Baseball provides every child with the opportunity to participate in organized sports. The program teaches athletes the core life skills inherent to baseball, including teamwork, communication, determination, resiliency, inclusion, support and courage.



**Volt Hockey**

VOLT Hockey is an inclusive form of hockey, designed for individuals of varied abilities. This unique sport is played in specially designed chairs, providing an accessible platform for children who may not have had the chance to engage in team sports before.

As the sport continues to grow in popularity, our VOLT hockey program has evolved into two formats where children and youth had the opportunity to not only try the sport, but also join a formal team. During our “try it” events, participants could test out the chairs that are controlled by a joystick as they learned the fundamentals of navigating, passing and shooting. Our newly formed VOLT hockey team, named the Stingrays, held weekly practices at the Niagara Centre YMCA over the winter months under the guidance of their volunteer coach, Jim. The team had the opportunity to participate in tournaments, including one held on Saturday, May 25 at Variety Village in Toronto. Niagara Children’s Centre’s team was represented by four athletes (Noah, Mason, Matthew & Will) who won gold at the tournament and showcased incredible skill development.

## Launching a satellite site in Fort Erie

**N**iagara Children's Centre has continued to serve all 12 municipalities in the region from its St. Catharines facility for almost 60 years. Despite its central location, the distance and reliance on public transit pose challenges for many families, particularly those with children needing additional support.

In alignment with our strategic focus on improving access and creating a regional network of care, we sought out community-friendly locations that could better serve our families. Last year, we opened two new locations inside the YMCA's of Grimsby and Welland. This year, we proudly opened a new satellite location inside the EJ Freeland Community Centre in Fort Erie.

This development, in collaboration with BGC Niagara, is part of our ongoing effort to expand our regional network and make our services more accessible. The renovated location offers a welcoming, well-known, and family-friendly environment, ensuring that more children can receive the vital support they need closer to home.



Local dignitaries, families and senior leadership from both BGC Niagara and Niagara Children's Centre officially open the Children's Centre's newest location inside the EJ Freeland Community Centre.

# Customer Satisfaction Questionnaire (CSQ) Results

15

In November 2023, we conducted an online survey with our families to learn about their experience with our services. By completing the survey, parents and caregivers provide us with valuable feedback that help us continue to provide exceptional care to the Niagara community. Overall the response rate and results were extremely positive with 96% of families reporting that they were very satisfied with the amount and type of services they received at the Centre.

The scores are a testament to the dedication and quality of care provided by our staff. The high satisfaction scores reflect that we remain committed to the delivery of exceptional care for our clients and their families.

Question	Average Score
<b>1. Quality of Service</b> How would you rate the quality of service you received?	3.72
<b>2. Kind of Service</b> Did you get the kind of service you wanted?	3.62
<b>3. Met Need</b> To what extent has our service met your needs?	3.41
<b>4. Recommend to a Friend</b> If a friend needed similar help, would you recommend our service to him or her?	3.83
<b>5. Amount of Help</b> How satisfied are you with the amount of help you received?	3.56
<b>6. Deal with Problems</b> Have the services you received helped you to deal more effectively with your problems?	3.65
<b>7. Overall Satisfaction</b> In an overall, general sense, how satisfied are you with the service you received?	3.65
<b>8. Come Back</b> If you were to seek help again, would you come back to our service?	3.83
<b>AVERAGE</b>	<b>3.67 (out of 4)</b>
<b>TOTAL SCORE AVERAGE</b>	<b>29.27</b>



**Levels of satisfaction  
by total score:**

8 (min. score)  
Very Dissatisfied – Dissatisfied  
20 – 25 | Satisfied  
26 – 32 | Very satisfied










## What are parents saying?

“The amazing team goes above and beyond to show me how to do the exercises at home to help my child. They even send videos that I can reference.”

“Team approach - information is shared with the team so I don't have to repeat myself to each team member.”

“The SLPs I have worked with have always gone above and beyond by answering my questions and sending more resources - even when I wasn't in a program (on waitlist).”

We are pleased to share our performance scorecard, based on key indicators in the areas of client service delivery, human resources and financial resources. These indicators form part of our quality program and are monitored regularly by the Management Team and the Board of Directors. Where required, performance improvement plans are developed.

	Objective	Indicator	Target	Result	Rating
<b>Quality Client Services</b>					
Satisfaction	Families will be satisfied with service	% of overall parent satisfaction	90%	91%	
Satisfaction	Families will be satisfied with service	% of overall child satisfaction	90%	98%	
Effectiveness	Children/families will achieve their individual goals	% of clients that have a discharge status of "achieved appropriate outcomes."	80%	83%	
Access to service	Programs will meet expected wait times	% of clients seen for initial assessment (IA) within 3 months of referral	90% IA	69%	
Access to service	Programs will meet expected wait times	% of clients seen for service initiation (SI) within 5 months of IA	90% SI	75%	
<b>Human Resources</b>					
To maintain or decrease absenteeism		Absenteeism - Centre	≤ 5%	4%	
To retain skilled employees		Turnover Rate - all employees	13%	10%	
<b>Financial Resources</b>					
Fiscal Responsibility	To maintain a sound financial position	Current Ratio	≥ 1.0	1.20	
Fiscal Responsibility	To operate within the approved budget	% Actual/Budget	95-100%	100%	

## Inside the numbers

Niagara Children's Centre achieved most of its performance targets, though wait times remain an issue as demand continues to exceed capacity and we experience staffing vacancies. This is a long-standing challenge, however the Centre is actively implementing strategies to reduce wait times.



On Target



Minimum to Moderate  
Negative Variance



Significant Negative Variance

# Statement of Operations

17

## YEARS ENDED MARCH 31

### REVENUES

	Total 2024	Total 2023
Ministry of Children, Community and Social Services	\$10,804,551	\$10,847,759
Regional Municipality of Niagara	\$422,205	\$301,279
Home & Community Care Support Services	\$66,008	\$94,727
Other Income	\$1,547,976	\$1,237,545
Amortization of Deferred Capital Contributions	\$88,719	\$95,165
	<b>\$12,929,459</b>	<b>\$12,576,475</b>

### EXPENSES

Salaries and Benefits	\$10,067,571	\$9,020,862
Building Services	\$230,022	\$797,966
Contracted Services	\$1,359,657	\$1,351,252
Operating	\$1,193,613	\$1,325,249
Amortization of Property and Equipment	\$88,719	\$95,165
	<b>\$12,939,582</b>	<b>\$12,590,494</b>
	<b>(\$10,123)</b>	<b>(14,019)</b>

### (DEFICIENCY)

Excess of Operating Revenues over Expenses for the year

### FUNDRAISING

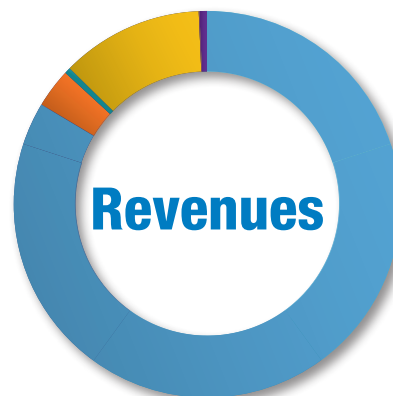
Contributions	\$1,317,867	\$1,194,086
Salaries and Expenses	(\$461,580)	(\$397,024)
Excess of fundraising revenues over expenses	\$856,287	\$797,062

### EXCESS

(deficiency) of Revenues over Expenses for the year

**\$846,164**

**\$783,043**



- Ministry of Children, Community and Social Services
- Regional Municipality of Niagara
- Home and Community Care support services
- Other income
- Amortization of Deferred Capital Contributions



- Salaries and Benefits
- Building Services
- Contracted Services
- Centre operating
- Amortization of Property and Equipment

Thank you to our funders:



Ministry of  
Children, Community &  
Social Services

Auditors:

Grant Thornton LLP,  
St. Catharines.  
A complete set  
of audited financial  
statements is available  
upon request.

## Local family donates \$100K to Niagara Children's Centre

**B**e kind to others. It's a motto that has been passed down in the Adelstein family for generations.

Earlier this year, three generations of the family gathered at Niagara Children's Centre on Glenridge Ave. to carry on that sentiment as they paid tribute to their father, grandfather and great-grandfather, Joseph Albert Adelstein.

The beloved family member passed away on January 5, 2021, at the age of 90. Since then, the family has been looking for ways that they could honour his memory.

His son, Brian, was inspired by an interaction with Niagara Children's Centre that he had many years ago. During the Centre's capital campaign expansion in 1996, a request was published for a donation of steel. His father, who ran a scrap metal business on Welland Ave. in St. Catharines, known as Sam Adelstein & Co. Limited, answered the call and made arrangements for the materials to be delivered.

"I personally delivered the steel to the Centre," said Brian Adelstein. "It was where I first became aware of the wonderful work that the Centre did."

Brian described his father as a very hard-working individual who was dedicated to helping his community, donating to many great causes over



The Adelstein family unveiled a plaque at the Children's Centre in memory of Joseph Albert Adelstein.

the years. Earlier this year, the family also donated to the Niagara Hospital Foundation in honour of Joseph Adelstein's wife who also passed away.

"The gift to the Children's Centre was a small token of the appreciation that we have for all the wonderful staff," said Brian Adelstein. "Hopefully, it will assist them in helping the over 5,300 children from the peninsula that they take care of each year."

The donation is one of the largest single-family contributions to Niagara Children's Centre in the organization's

59-year history. The legacy gift will ensure that the Centre continues to be on the leading edge of therapy and support for children and youth with physical, developmental and communicative delays or disabilities.

"We are immensely grateful for the Adelstein's generosity," said Marla Smith, Director of Development. "With this remarkable gift, we can continue to support and grow our mission to ensure children and youth can achieve their optimal potential within their home, school and community environments."

## Community Contributions

### \$50,000+

Brian Adelstein  
Mark Adelstein  
Bell Media  
Ms. Barbara Cornelius  
Anonymous – 1

### \$25,000 - \$49,999

Dendres Corporation McDonald's  
Great Wolf Lodge  
Joseph Olascki Trust Fund  
at the Niagara Community  
Foundation  
Karl Kahane Foundation  
The Mayor's Inaugural Charity Golf  
Tournament  
O'Hara Trucking & Excavating  
The Viola-Salter Group - Scotia Wealth  
Management

### \$10,000 - \$24,999

Cla-Val Canada Corp  
Cotton Inc. Golf Tournament  
Mackenzie Together Charitable  
Foundation  
Marcella McNamara  
Niagara Catholic District School Board  
Kids Helping Kids Campaign  
Niagara Children's Centre Fund at the  
Niagara Community Foundation  
Niagara Corvette Club  
Ontario Power Generation  
Robert Orr  
The Rotary Club of St. Catharines - CAA  
Niagara Charity Golf Tournament  
Rotary Club of Fonthill  
Rotary Club of Welland

### \$10,000 - \$24,999 *continued*

Sleep Cheap Charities Reap  
Stamford Kiwanis Club  
The Steve and Mary Gaida Ohar  
Foundation  
Wormald Masse Keen Lopinski LLP

### \$5,000 - \$9,999

Alectra Utilities  
Al & Helen Bezuyen  
BrokerLink Inc.  
CIBC Wood Gundy Miracle Day  
Cooper Wealth Management of RBC  
Dominion Securities  
Heavy Construction Association of  
Regional Niagara  
Susan Howlett  
Industrial Alliance  
Zenon Konopka  
LiUNA Local 183  
Marz Homes  
Mountainview Homes  
Niagara Home Builders Association  
Nuvate Inc.  
PenFinancial Credit Union  
Plastruct Canada Inc  
Regional Chair's Charity Golf  
Tournament  
David & Susan Siscoe  
Cheryl & Doug Smith  
Strategic Charitable Giving Foundation  
- Dr. William Orr Foundation  
Margot Zastre

### \$2,500 - \$4,999

Air Canada Foundation  
Boston Pizza - Pen Centre

April 2023 to March 2024

### \$2,500 - \$4,999 *continued*

Kevin Brain  
Clench House Foundation  
Sue Danychuk  
Dan Digirolamo  
Gerald Ducharme  
Oksana & Bob Fisher  
Bryan & Nancy Hermans  
Yvonne Kala  
Adriana Katzman  
Kelly Jones - Desjardins Insurance  
Bill & Rose Laurin  
Lightning Foundation  
The May Court Club of St. Catharines  
Colin McDougall  
Sally McGarr  
Meridian Credit Union  
MNP Ltd.  
Rob & Patricia Neill  
Niagara Construction Association  
PBO Group  
RONA Foundation  
Sandtrap Pub & Grill Golf Tournament  
Scott Construction Niagara Inc  
Sherrard Kuzz LLP  
Top Auto Car Show  
Town Of Lincoln

### \$1,000 - \$2,499

Andreana Family Trust at the Niagara  
Community Foundation  
Georgia Baum  
Billyard Insurance Group  
Bocchinfuso Funeral Home  
Boldt Realty Inc  
Steve & Natalie Brogan  
Dana Brown

## Community Contributions

### \$1,000 - \$2,499 *continued*

Keith & Elizabeth Chambers  
 Club Richelieu Welland  
 Terry & Diane Dick  
 Mario Durand  
 Elite Developments  
 Frontline Frameworks  
 John & Lynda Gammage  
 Georges Greek Village  
 Grantham Lions Club  
 Angela Greenwood  
 Carolyn Habjan  
 Bob & Lorraine Hand  
 Dorothy Harvey  
 Martin Heikoop  
 Henry of Pelham  
 John Hughes  
 Hummel Properties Inc  
 Ken & Donna Janzen  
 Robert & Judy Mansfield  
 Mary Marrello  
 Brian McKeown  
 Chuck & Tatiana McShane  
 Cindy & Derek Mewhinney  
 Dan Michitsh  
 Million Dollar Round Table (MDRT)  
 Foundation  
 Susan Mull  
 Niagara Greek Festival  
 Lois Ouellette  
 Don & Susan Pedé  
 Penner Building Centre  
 Picton Mahoney Asset Management  
 Port Dalhousie Lions Club  
 Rinaldi Homes  
 Robert A. Lavelle Memorial Fund at the  
 Niagara Community Foundation

Rotary Club of St. Catharines Lakeshore  
 Charles Sansom  
 Sir Winston Churchill Secondary School  
 Marla & Adam Smith  
 St. David's Lioness Club  
 Starbucks Foundation  
 SunOpta Inc.  
 Greg Tremere  
 Vanderzalm Construction  
 Deb Visser  
 Walker's Country Market  
 Diane Watson  
 Alfred Wiens  
 Wills Family Foundation at the Niagara  
 Community Foundation  
 Anonymous – 3

### \$500 - \$999

Penny Amadio  
 Arcadis Professional Services  
 Sandra Arkison  
 Auld Reid Memorial Tournament Fund  
 Aurora Tancock Financial Services  
 Elizabeth Bakler  
 John Bartlett  
 Chris Bartley  
 Kipp Battiston  
 Kathy Bell  
 Lou Biagi  
 Jim Bradley  
 Brock Ford Lincoln  
 Teddi Buchner  
 Krista Burch  
 Centennial Homes  
 Don Chambers  
 Joel & Brenda Chatterton  
 Chippawa Lions Club

April 2023 to March 2024

### \$500 - \$999 *continued*

Tony & Leslie Cirasuolo  
 David Cork  
 Creekside Excavation  
 Ed & Anita Curran  
 Tammy Davey-Wiebe  
 Elaine Digweed  
 Linda Duc  
 Dolores Fabiano  
 Jay Fast  
 Lisa Flynn  
 Fonthill Lions Club  
 Lauren Foresi  
 Don & Lois Fretz  
 Michael & Judy Gaudrault  
 General Motors St. Catharines Salaried  
 Retirees Club  
 Giant FM  
 Sante Giordano  
 Lorne Gretsinger  
 Carol House  
 Marlin Isho  
 Craig Janzen  
 John & Jan Potts Fund at the Niagara  
 Community Foundation  
 Barry Katzman  
 Brian Kenney  
 Sarah Kenney  
 Larry & Eleanor Kent  
 Vic & Farida Kersch  
 Stephanie Kirin  
 Kurt Klein  
 Ivana Komljenovic  
 John Krakar  
 Bill & Beth Lamb  
 Shawn Lattanzio

## Community Contributions

April 2023 to March 2024

### **\$500 - \$999** *continued*

Sandy & Frank Leslie  
Katie Majka  
Manulife  
Margaret Guse Estate Foundation  
Michele Martin  
Ricco Mastracci  
Michael & Leslie Memme  
Mike & Diane Michaud  
Toni & Sara Mummery  
Niagara Swans Club  
Gail Norris  
Peninsula Drywall & Acoustics  
Supply Inc.  
Debra Pollice  
Port Colborne Lions Club  
Nathan Pyatt  
Keith Robinson  
Judi Rock  
Root Bissonnette Walker LLP  
Teresa Schulenberg  
James Shannon  
Mat Siscoe & Chrissy Sadowski  
Don & Karen Smith  
Stamford Lions Club  
Sterlingbridge Creative Communication  
& Government Relations  
John Tarnawski  
Lisa Vinc  
Joy Vongphachanh  
Eric & Darci Weinert  
Cathy Watson  
Welland Lions Club  
Kate Wiley  
Terrill Woodhall  
Karen Zwolak  
Anonymous – 1

### **\$250 - \$499**

Danielle Aalbers  
Leanne Abramovitz  
Gary Bachorski  
Tony Baldinelli  
Aaron Battell  
Darryl Beck  
Bill Bennett  
Gary Benson  
Clea Bigelow-Nutell  
BMW Motorcycle Riders Club  
Chelsey Bogle  
Sandra Bolibruck  
Claudia Brema  
Liam Brown  
Buck or Two Plus  
Mandy Cavasin  
Joe Cesnik  
Todd Chalmers  
Jane Charette  
Paul & Nora Charette  
Chile and Agave Mexican Grill  
Chippawa Volunteer Firefighters  
Association  
CI Investments  
Club Sardegna Nel Niagara Inc  
Beverly Comeau  
Shirley Cordiner  
Karen Costantini  
Marilyn Coull  
Graham Coveney  
Asta Cronkite  
Charlotte & Grant Cryderman  
Rob & Carolyn Culliton  
Rennie Cuthbertson  
Kelly Darling  
Angela Davidson

### **\$250 - \$499** *continued*

Heather Dearing  
Ryan Denhollander  
Hilda Devries  
Rita Dillon  
Danny & Terry DiPardo  
Mary Dobson  
Audrey Doran  
Kristine Douglas  
Ellen Duffus-Salvatore  
Nora Dupuis  
Beverly Enns  
Amanda Galley  
Joyce Gautier  
Doug & Maxine Gaylor  
Murray Gingrich  
Christina Gleeson  
Jason Glumac  
Meaghan Goldstraw  
David Grosvenor  
Andrew Harshaw  
Greg & Allison Harvey  
Andy Heemsker  
Jackie Hermans  
Chris Hilyer  
Deborah Hilyer  
Franca Hoda  
Tabitha Horley  
André Horvath  
J & V Parke Family Foundation  
Janet Jamison  
Bonnie Jankowski  
Neal Jankowski  
Andy & Monika Johnson  
Gail Kasprick  
Robert Kempt  
Mark Kretz

## Community Contributions

### **\$250 - \$499** *continued*

Karlynn Krupa  
Dino La Valle  
Ladies Auxiliary - Canadian Corps  
Unit 44  
Dan Laferriere  
Andrew & Kerri Latchman  
Jeff Lefebvre  
Charles LeGuerrier  
Irfan Lone  
Brent Longmoore  
Art Lopinski  
Jenna MacPherson  
Allan Marr  
Margaret Martin  
Margaret Matyus  
Ashley & Mike McCormick  
Emily McGrath  
Courtney McLoughlin  
Yoko Miele  
Randy & Mary Momot  
Kathryn Morris  
Stephanie Muhic  
Mark & Alyssa Nasello  
Timothy Nelles  
Niagara Insurance Brokers  
Derek & Natalie Nicholson  
Sebastian Oort  
Aaron Oosterhoff  
Pina Palombo  
Lesley Parsons  
Andrea & Travis Pedé  
Brent Pfab  
Maria Pieri  
Maddalena Popowich  
Richard & Helen Predovich

### **\$250 - \$499** *continued*

Vaino Raun  
Meghan Reichheld  
Reif Estate Winery  
Michael & Margaret Rice  
Ridgeway Lions Club  
Ridley College  
Gayle Roberts  
Rockway Presbyterian Church  
Rockway Presbyterian Church Women  
Peter & Suzanne Rosenbaum  
Jeff & Linda Sanders  
Victoria Sanko  
Ed Sawyer  
Al & Janet Schutten  
Ira & Cheryl Schwartz  
Roger Segalin  
Minka Shannon  
Doug Smith  
Elizabeth Smith  
Anne Snowden  
George Sportel  
St. Alfred's Church Catholic Women's  
League  
St. Francis Catholic Secondary School  
Darryl & Lisa Strum  
Nancy Taylor  
Judith Thiessen  
David & Suzanne Thompson  
Don & Debbie Thorpe  
Union Lodge No. 16 Independent Order  
of Odd Fellows  
Kate Van Helvert  
Barbara Van Der Heyden  
Bernadette Vanderburg  
Carol Vanyo

April 2023 to March 2024

### **\$250 - \$499** *continued*

Brian, Tracy & Ethan Villeseche  
Nick Vogiatzis  
Margaret Webster  
Barbara West-Jones  
Murray White  
Jennifer Whittard  
Brienne Whitty  
Willoughby Volunteer Fire Department  
Bethany Wirkkunen  
Madeline Woodhead





therapy and support to help kids shine  
thérapie et soutien pour aider les enfants à briller

567 Glenridge Avenue  
St. Catharines, ON., L2N 4C2

**Phone:** 905-688-3550

**Charitable Registration Number:** 12342 8799 RR0001

Find us on     



Proud member of

**eko**  
EMPOWERED KIDS  
ONTARIO

**eao**  
ENFANTS AVENIR  
ONTARIO